

# Managed Solutions for CPaaS by IntelePeer

## Datasheet

### Leverage our expertise to build, deploy, and support your communications

CPaaS (Communications Platform as a Service) enables enterprise users to quickly implement and easily manage automated omni-channel communications, but sometimes it can be easier said than done when you're limited on time or staff with the expertise. That's where we come in. Our Managed Solutions becomes an extension of your team, bringing the resources you need and helping you deliver ROI to your business faster. From basic API to more complex integration and workflow automation using Natural Language Processing (NLP) speech recognition and AI, we've got you covered.



Custom Dashboard & Reporting



Custom Web Interfaces



NLP Optimization



Database Creation & Integration



Business Process Integration



API Configuration

SOLUTION	ESSENTIAL	ADVANCED	PREMIER
Developer Support & Coaching	Included	Included	Included
Insights Dashboard Modifications	Included	Included	Included
Basic SmartFlows Modifications	Included	Included	Included
API Integration to Applications	Included	Included	Included
Advanced SmartFlows Modifications		Included	Included
Insights Dashboard Creation		Included	Included
Management of Speech Recognition		Included	Included
Tuning of Conversational AI			Included
Custom Databases			Included
Custom Web Interfaces			Included
Business Process Integration			Included