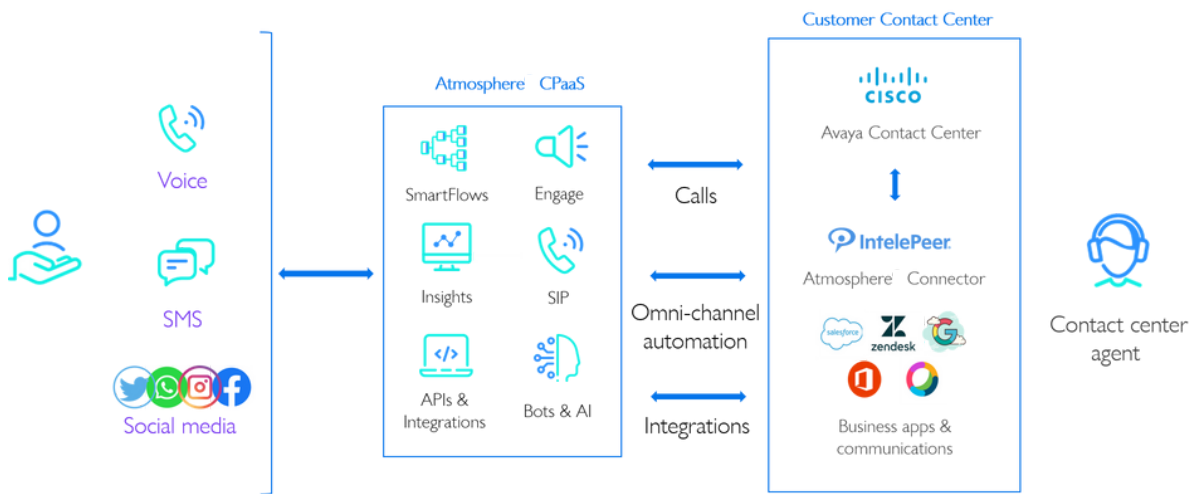


# IntelPeer's CPaaS for Cisco On-Premise Contact Centers

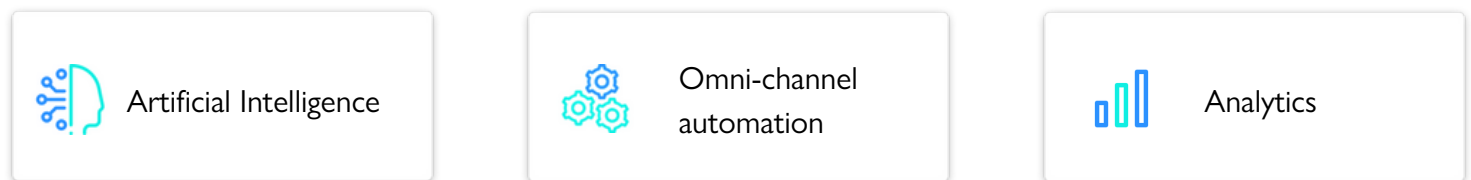
## Datasheet

Create the new customer experience, no rip and replace required

IntelPeer's CPaaS integrates with your existing contact center solution to give you access to automation, AI, analytics, application integrations, PSTN connectivity, SMS enablement, and social media interactions. You get to keep the system you know and love while layering on cloud-based innovation.



Enable cloud-based capabilities with IntelPeer's CPaaS



Deliver real results

IntelPeer customers who have implemented IntelPeer's CPaaS on top of their on-premises solution see:

**30%** improvement of customer ratings

**53%** increase in revenue

**28%** decrease in operational costs

\*Nemertes Research 2020

[Contact your IntelPeer Partner Representative to get started.](#)

