

# 6 CRITICAL SOLUTIONS for reducing business disruptions in healthcare

63%<sup>1</sup> of healthcare providers have faced severe business and operational disruptions due to internal organizational changes, cost pressure, regulation constraints, compliance requirements, funding, and shifting patient demands. Organizations that have a strategy to combat disruptions will survive; others will be left behind.

The average cost of a healthcare data breach. That is 60% higher than the cross-industry average.



1. 63%
2. \$6.45M
3. \$24B+
4. 22%
5. 40%

The cost of staffing shortages for healthcare providers over the course of the Covid-19 pandemic.

The percentage of providers that have initiated an automation journey.



**Digital transformation and automation are critical to preventing disruptions; legacy thinking must be broken to improve patient engagement and experience.**



The percentage of healthcare organizations that are prepared for future disruptions.

## IMPLEMENT


### communications workflow automation

## to mitigate business disruptions in the healthcare industry

Low-code / no-code solutions save time, money, and empower your workforce, all while delivering a consistent, best-in-class patient experience.


 <p><b>Appointment management</b></p> <p>Alleviate workloads and reduce costly late cancellations and no-shows with automated voice and SMS text reminders.</p>	 <p><b>Payment processing</b></p> <p>Protect patient data while decreasing late or missed payments with prompts on patients' preferred devices.</p>	 <p><b>Doctor / patient / staffing alerts</b></p> <p>Improve communication and productivity with automated voice recordings and SMS text notifications regarding procedures, safety protocols, updates, and more.</p>
 <p><b>Prescription management</b></p> <p>Streamline staff tasks with automated prescription requests, questions, instructions, and notifications via pre-recorded voice calls and SMS text.</p>	 <p><b>Patient surveys</b></p> <p>Increase customer satisfaction and survey engagement with automated surveys via voice calls that intelligently process, store, and transcribe patient responses.</p>	 <p><b>Non-emergency hotline</b></p> <p>Eliminate "on-hold" time with self-service hotlines, allowing patients to access frequently asked questions.</p>


## IntelPeer's Healthcare Communications Workflow Automation Solution

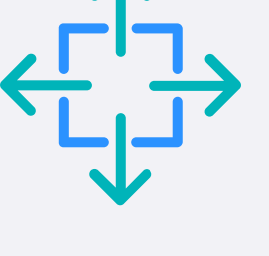


**Build quickly**

Create custom low-code / no-code communications workflows in minutes.

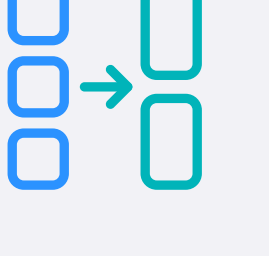






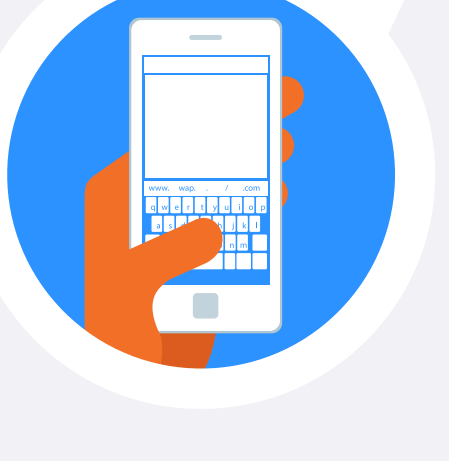
**Scale faster**

Deploy solutions that scale to your growing practice, add new users, and support millions of patient interactions.




**Modernize in minutes**


Use pre-built, patient-preferred voice and SMS text tools designed with security in mind.



Prepare for inevitable disruptions by modernizing your strategy with IntelPeer's Healthcare Communications Workflow Automation solution today.

**Contact IntelPeer to get started now.**

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Contact your IntelPeer Partner Representative
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Text "Partner" to CPaaS (47337)
- 

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