

Easily launch omni-channel campaigns across the enterprise

Powerful, consistent, and controlled messaging is crucial for impactful outreach. Atmosphere Engage empowers departments across the entire enterprise to manage, schedule, and execute SMS and voice campaigns. Engage was created with marketing, billing, sales, operations, and human resources teams in mind.

With pre-built templates, it's effortless for any employee to build campaigns and manage the process all in one place. From uploading your lists and crafting your message to scheduling your outreach, this ready-to-use application allows you to focus less on the technical side of building campaigns and more on engaging with your target audience.

Turn your team into a messaging machine



Customer service

Optimize customer support with self-service options, trouble ticket status notifications, and feedback gathering and responses.



Finance

Integrate with billing systems and improve processes with payment reminders and collection, two-factor authentication, and balance checks.



Marketing

Create a personalized journey for your customers with SMS, voice, chat, and email campaigns to increase customer engagement while streamlining processes for your team.



IT

Easily deploy and integrate into your existing infrastructure, streamline trouble tickets, send internal alerts, and gain real-time visibility across your network to make better decisions.



Human Resources

Send out company-wide notifications and easily handle employee requests such as scheduling or benefits administration with chat bots.



Operations

Send notifications to agents in the field and update customers about the progress of any maintenance.

Scheduling

It's incredibly easy to customize how and when your campaigns are sent. Divide based on:

Specific dates

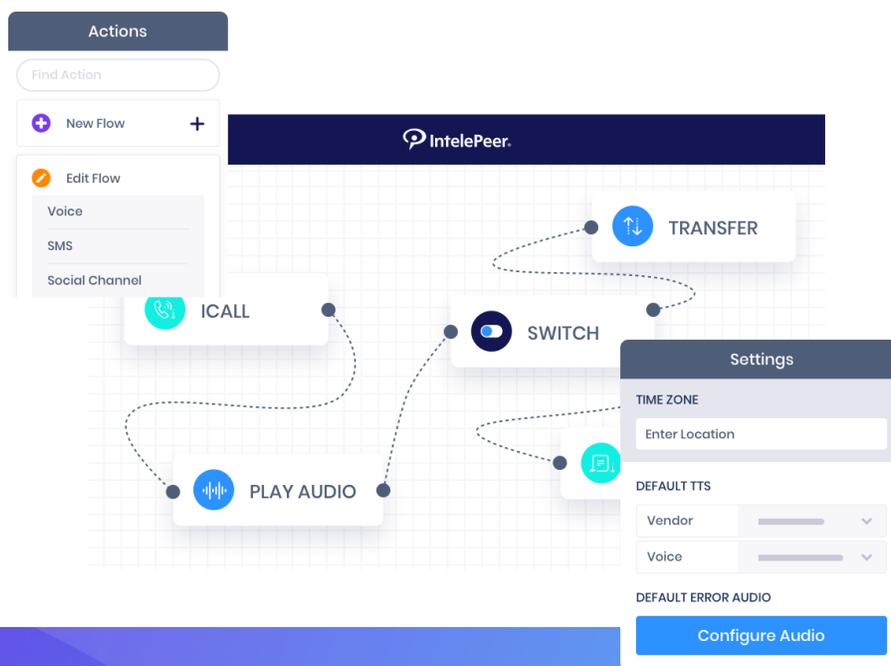
Specific time windows

The day of the week

Time zones

Use with Atmosphere SmartFlows

Atmosphere SmartFlows and Engage were built to work hand-in-hand to create a dynamic, smooth, and reliable communications experience. Atmosphere SmartFlows requires absolutely no coding. The simple drag-and-drop interface allows employees to build a communication flow that can integrate with other systems and automate responses across your entire enterprise. So, when you send out an Engage campaign, you invite your user into a new journey



About IntellePeer

IntellePeer delivers an omnichannel communication platform as a service (CPaaS) built for the enterprise. We believe that business communications are meant for more than just simple interactions – they should enable businesses to deliver truly delightful experiences. With our voice, messaging, ready-to-use applications, open APIs, and real time analytics, companies can build and integrate communications-enabled workflows to create world-class customer experiences and improve business processes through automation. Our full-stack solution is backed by a rock-solid network and a team of experts who provide nothing but award-winning customer service.

Go to intellepeer.com for more info.